

PROFESSIONAL LIABILITY

Collection Agencies E&O



VIEW MORE

Typical Accounts

- Bad Check Recovery
- Business to Business
- Education
- Government
- Healthcare
- Passive Debt Buyers
- Retail
- Utilities

Coverages Offered

Professional Liability
Cyber Liability
EPL
Crime

Claims Scenarios

- Defense for suits alleging failure to comply with the Consumer Protection Acts are the most common suits
- Personal Injury
- Defense for Discrimination Claims
- Defense for Dishonest, Fraudulent, Criminal Acts
- Calling a cell without consent or after consent is withdrawn
- Calling the wrong person on a cell - no consent
- Charging improper fees when accepting payment via CC (i.e., unlawful convenience fees)
- Contacting friends, family, co-workers of the debtor for more information
- Intimidation over the phone or aggressive call tactics after authorized hours or numerous times a day
- Failing to properly disclose that the caller is a debt collector
- Failing to properly disclose in writing that the insured collecting a debt

Why Choose Us

Strong Relationships

Our strong carrier relationships allow us to craft exclusive, broad and cost-effective coverage offerings.

Niche Solutions

Our expertise in specialized markets enables us to create custom solutions for complex accounts.

Expert Guidance

With Specialty Program Group, you have the advantage of working directly with a team of specialists who have the experience you need to support your client.